



Water Resource Recovery Facility Project PROGRAM CHARTER

Engage. Transform. Sustain.

Vision

Create a community asset that is recognized as supporting health, well-being and quality of life

Mission

Deliver a Water Resource Recovery Facility in partnership with stakeholders that provides economic, social and environmental value to our community

Objectives and Performance Measures

Economic

- Optimize capital investment and life cycle cost
- Maximize value for ratepayers' investment
- Incorporate flexibility and scalability to adapt to future conditions
- Simplify process flow and make treatment more robust
- Optimize application of appropriate technology

Environmental

- Develop and implement a holistic strategy to maximize sustainable resource recovery and manage salts, nutrients and environmental pollutants in the Basin
- Incorporate sustainability practices in planning, design, construction and operation
- Maintain compliance and minimize impacts to operations and the community during construction
- Sustain reliable compliance post-construction

Social

- Create and sustain diverse partnerships that add value to the community
- Provide an interpretive center and dedicated features to engage and educate the community
- Be a good neighbor
- Engender the trust of project stakeholders
- Support the development and empowerment of City employees

Guiding Principles

- Be honest and respectful to build and enhance trust
- Commit to knowledge transfer
- Encourage and embrace innovation and creativity
- Understand the "why" and expand the "possible"
- Maintain a high standard of performance
- Be productive while holding ourselves and others accountable
- Encourage open communication, constructive feedback, and differing points of view
- Actively participate and support knowledge-based decisions
- Maintain transparency and leave egos at the door
- Celebrate our successes while being candid about and learning from our mistakes
- Have fun!

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